

120 day  
Returns Policy

# Back to School 2015

## Shop Early

Buy your uniform early to avoid the queues. The Back to School rush begins in earnest mid-August, so try to shop before then, where possible.

Our new 120 day Returns Policy gives you plenty of time should anything need to be exchanged. We also offer 1:1 appointments, book by calling your branch or visit [www.stevensons.co.uk/appointments](http://www.stevensons.co.uk/appointments)

- For personalised items our deadline is 1st August.
- For made to measure items please allow 8-10 weeks.

## Shopping Options



**Pop Up  
Shops**

### Selling Event

We will be holding a uniform selling event for parents on 22nd July 2pm-8pm and 11th August 2pm-8pm at Queen Mary's High School with a supply of uniform and sportswear available to buy.



**Online  
Shopping**

### Online/ Click & Collect

If you know the sizes you need, shop online at [www.stevensons.co.uk](http://www.stevensons.co.uk) Postage & Packing is from £2.75 and returns are free.

If you prefer you can buy online and collect your items in store. **Uniform price lists** can also be downloaded online.



**Telephone  
Ordering**

### By Phone

To place your order by phone, or for advice on your school's uniform call our friendly Customer Service Team Monday-Saturday 9am-5.30pm.

Uniform House 7 Acrewood Way St Albans AL4 0JY  
T: 01727 815700  
E: [customerservices@stevensons.co.uk](mailto:customerservices@stevensons.co.uk)  
[www.stevensons.co.uk](http://www.stevensons.co.uk)

